

QUESTIONS FOR PERSONAL REFLECTION & GROUP DISCUSSION

1. Reflect on how your interactions with parents changed. Why is it more important than ever to connect with parents each day? What are some of the challenges that you've had to overcome?
2. Consider/discuss your pandemic drop off process.
 - a. Are parents encouraged to share information about their child? If so, what kind of information is shared each day?
 - b. Who greets/screens the children and families? Do CNC staff have an opportunity to connect directly with the parents of the children they care for?
 - c. If someone other than CNC staff greet/screen the families each morning, how do they document the information provided by parents and make sure the information gets to the CNC staff who cares for him/her?
3. Consider/discuss your pandemic pick up process.
 - a. Do you have an opportunity to connect directly with the children's parent's during pick up?
 - b. How are you sharing information and staying connected with parents?
 - c. How do you share information with parents about their child's eating, toileting and sleeping?
 - d. How many times a week do you connect with parents about their child's activities, developmental milestones, success and challenges?
4. List 3 strategies from the tutorial that you'd like to try.
5. List 3 ways that parents can connect with you if they have a question or concern.
6. Reflect on all that you're doing to keep children, families and staff safe during this time.
 - a. Do parents know about all that you're doing?
 - b. How could you share this information in a way that would be reassuring to parents?
7. How do you tell parents about important changes to pandemic response policies and procedures? How do you make sure they understand?

