



## ALL ABOUT CARE FOR NEWCOMER CHILDREN (CNC)

**Welcome! Our CNC program is specifically designed to support children who are new to Canada and their families while they access IRCC-funded services. We are here to help.**

**We know that this is a period of immense change for you and your family. Our goal is for your child to feel welcome, safe and secure, while supporting their development and building their confidence as your family settles in Canada.**

**WHEN A CHILD IS IN THE CNC PROGRAM, PARENTS MUST REMAIN ON SITE AT ALL TIMES.**

### Nothing is more important than your child's safety!

You can rest assured that our staff are qualified and experienced.

- All staff have background/criminal record checks and first aid training.
- We follow CNC Requirements and are monitored to ensure that we meet health and safety standards.
- To ensure all children are treated equally and with respect, we have a behaviour management policy. Staff must reinforce behaviour in positive ways. Punishing children physically or speaking to them harshly is not allowed; neither is neglect or lack of supervision.
- Staff have a professional duty and legal obligation to report any situation where a child may have been harmed or neglected to the appropriate authorities.

Feel free to ask us for a copy of our behaviour management policy or suspected child abuse/neglect policy if you're interested in finding out more.

### What you can expect from CNC?

The way we care for children in a group setting in Canada may be different than in your country. If you have questions about discipline, food, language, education or routines, please ask. Research shows that children learn through play, so staff plan educational, play-based learning activities to suit children's interests, ages, abilities and cultures. Your child will practise socializing with other children and develop skills that will prepare them for school.

#### How can you help your child adjust to CNC?

It's normal for your child to have fears about starting CNC. Staff will work with you to make the transition easier but, at first, your child may cry, cling to you, or demonstrate other behaviours. For ideas on how you can help ease your child's fears, ask for a copy of *Welcome to CNC: A Parent's Guide to Gradual Separations*.

### Communication between parents and staff is important!

We encourage you to get to know our CNC staff and share information about your child. When we all work together, we are better able to support your child and keep them safe.

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### Be sure to tell the staff about:

- allergies or food restrictions;
- illnesses or medicine your child is taking (please note: medicine is only given in life-threatening situations and should never be left with your child or in their bag);
- and special needs or challenges. They might be able to help!

### It can also be helpful to tell staff:

- your child's nap or feeding schedule;
- your child's interests and favourite foods;
- words that might help staff communicate with your child;
- information about family and siblings (or bring in a family photo);
- and special ways you care for your child and what you may want from CNC.

### Other things to keep in mind:

- For your child's safety, only the parent who is registered for services can drop off and pick up their children.
- You must always sign your child in and out.
- Dress your child properly for both the weather and for the activities they will be doing in the program. If you have questions about what your child should wear, ask the staff.
- It is important to bring your child regularly to maintain their routine and prepare them for school. If your child must be absent, let the staff know.
- If your child is sick, keep them home to prevent the spread of illness. Children with a fever or diarrhea must be symptom-free for 24 hours before they can return to CNC.

## ALL ABOUT OUR CNC PROGRAM

**Caregiver's Names:** \_\_\_\_\_  
Caregiver's Name / Nom du dispensateur de soins

**CNC Hours:** \_\_\_\_\_  
CNC Hours / Heures de garde d'enfant

	Yes Yes / Oui	No Non / Non
<b>Immunization required</b> <small>Immunization required / L'enfant doit avoir été vacciné</small>	<input type="radio"/>	<input type="radio"/>
<b>We provide snacks</b> <small>We provide snacks / Nous fournissons des collations</small>	<input type="radio"/>	<input type="radio"/>
<b>Bring food for your child's lunch/snack</b> <small>Bring food for your child's lunch/snack / Apportez le déjeuner/la collation de votre enfant</small>	<input type="radio"/>	<input type="radio"/>
<b>You care for your child at lunch</b> <small>You care for your child at lunch / Vous prenez soin de votre enfant au déjeuner</small>	<input type="radio"/>	<input type="radio"/>
<b>We have a naptime</b> <small>We have a naptime / Notre programme prévoit une sieste</small>	<input type="radio"/>	<input type="radio"/>

	Yes Yes / Oui	No Non / Non
<b>Bring a comfort toy</b> <small>Bring a comfort toy / Apportez un jouet réconfortant</small>	<input type="radio"/>	<input type="radio"/>
<b>Bring extra clothes</b> <small>Bring extra clothes / Apportez des vêtements supplémentaires</small>	<input type="radio"/>	<input type="radio"/>
<b>Bring indoor shoes</b> <small>Bring indoor shoes / Apporter des chaussures d'intérieur</small>	<input type="radio"/>	<input type="radio"/>
<b>Bring a blanket (if needed)</b> <small>Bring a blanket (if needed) / Apportez une couverture (si nécessaire)</small>	<input type="radio"/>	<input type="radio"/>
<b>Bring diapers (if needed)</b> <small>Bring diapers (if needed) / Apportez des couches (si nécessaire)</small>	<input type="radio"/>	<input type="radio"/>

