



# All About Child Care

## For parents using CIC funded settlement services

To help newcomer parents participate in settlement programs, Citizenship and Immigration Canada (CIC) funds some organizations that provide on-site child care. Short-term care is available for programs like job search workshops, while child care for language classes usually operates daily and lasts for a longer period.

### How can your child participate?

To enrol your child, you'll need to fill out a registration form. Depending on your child's age, certain immunizations might also be required. In addition, each organization will have specific requirements to meet and forms to fill out. Some programs may have a waiting list. Be sure to ask the child care staff for details about the steps you'll need to follow.

### Nothing is more important than your child's safety!

You can rest assured that caregivers are qualified and experienced. At least one staff member in each program has an Early Childhood Education diploma, while the others have a minimum of one year of experience working with children. All caregivers also have background checks and first aid training.

In addition, CIC-funded child care programs follow policies and are monitored to meet health and safety requirements.

We have a Behaviour Management Policy that ensures all children are treated equally and with respect. Staff must reinforce behaviour in positive ways. Punishing children physically or speaking to them in a harsh tone is not allowed; neither is neglect or lack of supervision. According to the Ontario Child and Family Services Act, if an adult suspects a child needs protection from abuse or neglect they must report it to the Children's Aid Society. Our Child Abuse Policy supports this. Ask the staff if you would like to see a copy of the Child Abuse or Behaviour Management Policy.

### What can you expect from child care?

The ways we care for children in a group setting in Canada may be different than in your country. If you have questions about discipline, food, language, education or routines, please ask. Caregivers plan educational activities based on children's interests, ages, abilities and cultures. Your child will practise English, socialize with others and develop skills that will prepare them for school.

### How can you help your child adjust to child care?

It's normal for your child to have fears about starting child care. Staff will work with you to make the transition easier but, at first, children may cry, cling to you, suck their thumbs or demonstrate other behaviours. You can ease your child's fears by bringing them in to visit before the first day, telling them what to expect or staying with them for a while. Bringing a favourite toy can also help.

### Communication between parents and staff is important!

Be sure to tell the staff about any allergies, food restrictions or special needs or challenges your child has; their nap or feeding schedule; simple words in your language that will help staff communicate with them; information about family and siblings; special ways you care for your child and what you may want from child care; your child's interests and favourite foods; and any illnesses they have or medicine they're taking (please note:

medicine is only given to children in life-threatening situations, and you should never leave it with your child or in their bag).

You should also feel free to ask the staff any questions you have. Remember, they're there to help!

## Other Things to Keep in Mind:

You must remain in the building at all times when your child is in care. Also be aware that, for your child's safety, we will only allow the parent who is registered for services to drop them off and pick them up.

- Dress your child properly for both the weather and for the activities they'll be doing in the program. If you have questions about what your child should wear, ask the staff.
- It is important to bring your child to child care regularly to maintain their routine and to prepare them for school. If your child must be absent, let the staff know. Otherwise, you may lose your child care privileges.
- If your child is sick, keep them home to prevent the spread of illness. Children with a fever or diarrhea must be symptom-free for 24 hours before they can return to child care.

## ALL ABOUT OUR CHILD CARE PROGRAM / À PROPOS DE NOTRE PROGRAMME DE GARDE D'ENFANTS

Program Name / Nom du programme

Phone / Téléphone

Caregiver's Name / Nom du dispensateur de soins

Address / Adresse

Email / Courriel

Your Child Care Hours / Vos heures de garde d'enfants

	Yes / Oui	No / Non		Yes / Oui	No / Non
<b>Immunization required</b> Immunisation requise	<input type="checkbox"/>	<input type="checkbox"/>	<b>Bring your child's favourite toy</b> Apportez le jouet favori de votre enfant	<input type="checkbox"/>	<input type="checkbox"/>
<b>Sign your child in and out</b> Signez pour l'entrée et la sortie de votre enfant	<input type="checkbox"/>	<input type="checkbox"/>	<b>Bring extra food</b> Apportez de la nourriture supplémentaire	<input type="checkbox"/>	<input type="checkbox"/>
<b>We provide snacks</b> Nous fournissons des collations	<input type="checkbox"/>	<input type="checkbox"/>	<b>Bring a blanket</b> Apportez une couverture	<input type="checkbox"/>	<input type="checkbox"/>
<b>Bring your child's lunch</b> Apportez le déjeuner de votre enfant	<input type="checkbox"/>	<input type="checkbox"/>	<b>Bring extra clothes</b> Apportez des vêtements supplémentaires	<input type="checkbox"/>	<input type="checkbox"/>
<b>You care for your child at lunch</b> Vous vous occupez de votre enfant lors du déjeuner	<input type="checkbox"/>	<input type="checkbox"/>	<b>Bring diapers</b> Apportez des couches	<input type="checkbox"/>	<input type="checkbox"/>
<b>We have a naptime</b> Nous prévoyons un roupillon	<input type="checkbox"/>	<input type="checkbox"/>	<b>Bring indoor shoes</b> Apportez des chaussures pour l'intérieur	<input type="checkbox"/>	<input type="checkbox"/>

Additional Information / Renseignements supplémentaires

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